Toasted Treats Membership Agreement

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This Agreement sets out the terms of membership with Toasted Treats at www.toastedtreats.co.za.

1. Age and Registration
You must be 18 years or older and register in your own name using accurate information, including your name, surname, email address, cellphone number and date of birth.
Toasted Treats may request proof of age before approving membership or providing access to age-restricted services. Declaring your age during registration does not constitute independent age verification.

2. Membership and Access
Membership begins when your application is accepted and continues until cancelled or terminated.
Your account is for your personal use and must not be shared. Membership does not authorise activities prohibited by South African law.
Any membership fees must be clearly disclosed and separately accepted before you are charged.

3. Responsible Conduct
You agree to:

- Follow applicable South African laws.
- Provide accurate information and keep your account details updated.
- Treat staff and other members respectfully.
- Prevent minors from using your account or obtaining age-restricted products through you.
- Read and follow product instructions and warnings.
- Store age-restricted products securely away from children and pets.
- Never drive or operate machinery while impaired.

Product effects may vary between individuals. Information supplied by Toasted Treats does not replace professional medical advice.

4. Account Security
Keep your login details confidential and report suspected unauthorised access to hello@toastedtreats.co.za.
You will not automatically be held responsible for unauthorised transactions. Responsibility will depend on the circumstances and applicable law.

5. Personal Information and Privacy
Toasted Treats processes your personal information to manage membership, verify age, fulfil lawful orders, provide support, protect account security and meet legal obligations.
Personal information is handled in accordance with the Protection of Personal Information Act (POPIA) and our Privacy Policy.

We also retain a record of your digital acceptance, including the date, time and version of this Agreement accepted.

6. Optional Marketing
Email newsletters and WhatsApp marketing require separate, optional consent.
You may unsubscribe at any time without cancelling your membership. Essential account, security and order communications may still be sent where necessary.

7. Member Benefits
Member benefits and promotions are subject to availability and the terms provided with each offer. Membership does not guarantee discounts, gifts, products or event access. Changes to benefits will respect existing paid entitlements and applicable consumer rights.

8. Cancellation and Suspension
You may cancel your membership by emailing hello@toastedtreats.co.za.
Toasted Treats may suspend or close your account for false information, fraud, unlawful activity, security concerns or serious breaches of this Agreement.
Where reasonably possible, we will explain the reason and give you an opportunity to respond. Immediate suspension may be necessary to address serious safety, legal or security concerns. Cancellation does not remove existing refund entitlements, consumer rights or valid outstanding obligations.

9. Your Rights and Agreement Updates
Nothing in this Agreement removes your rights under South African law or excludes liability that cannot legally be excluded.
We will notify you of material changes before they take effect and request fresh consent where required. You may cancel your membership if you do not accept the changes.

10. Digital Acceptance
Before submitting your registration, you must actively select the required acceptance checkbox. The checkbox will not be preselected, and this Agreement and the Privacy Policy will be available to read before submission.
By selecting the checkbox and submitting your registration, you confirm that:

- You are 18 years or older.
- You are registering in your personal capacity.
- Your registration information is accurate.
- You have read and agree to this Membership Agreement, including the responsible-conduct terms.
- You have been given access to the Privacy Policy.

Your acceptance is recorded electronically against your account, including the date, time and Agreement version. No handwritten signature or separate paper form is required.

Accepting this Agreement does not automatically subscribe you to marketing or guarantee membership approval.

Required Registration Checkbox

□ I confirm that I am 18 years or older, that my registration information is accurate, and that I have read and agree to the Toasted Treats Membership Agreement. I acknowledge that the Privacy Policy is available to read.

Optional Marketing Checkboxes

□ I would like to receive Toasted Treats email newsletters and promotional offers.

□ I would like to receive Toasted Treats promotional messages via WhatsApp.

Contact: hello@toastedtreats.co.za

Website: www.toastedtreats.co.za